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Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
Revision: 0

Effective Date: November 28, 2021 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.2 Services for Former Cable & Wireless USA Customers (Cont'd.)

Intrastate Services Offered (Cont'd)

D. CPCC Service (prepaid calling card enables the Card Holder to complete an outbound direct call from any touch-tone or rotary telephone in New York. Service is accessed by dialing a designated Toll Free number and a card identification number

The Customer has an option to "Recharge" available balance on the CPCC Service card. If a card is Recharged, after the earlier of when the Card's value balance first becomes zero or the expiration of the Card's validity period, for each call placed through the Card, the Card's then-remaining recharge amount balance shall be decremented at the rate applicable to the Plan specified by the Customer. The Recharge rates assumes that Primus shall pay to the applicable taxing entity any applicable Federal excise and state and local telecommunications taxes and surcharges computed based on the Recharge rates. Each such call shall be decremented in 6-second increments with a 30-second minimum decrement per call. In addition, the Card's then-remaining Recharge amount balance, based on the call then in progress, is thirty (30) seconds an announcement shall be made indicating that the call shall be automatically terminated when the Card's Recharge Amount balance becomes zero.

The maximum dollar value of each Recharge Amount shall be \$50.00. To Recharge a Card, the Cardholder shall call a designated toll-free number and, in response to the automated voice prompts, provide (i) its account number for a major credit card accepted by Primus, (ii) PIN, and (iii) other pertinent information. A Recharge amount may be used by the Cardholder only within one (1) year from the date the Cardholder Recharges its Card.

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243 Cancelled effective 12/01/2023.