

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo  
PSC No: 1 - Telephone  
Effective Date: November 28, 2021

Leaf 275  
Revision: 0  
Superseding Revision:

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.2 Services for Former Cable & Wireless USA Customers (Cont'd.)

Each Recharge amount shall be non-refundable and shall be billed by Primus to the Cardholder via the Cardholder's designated credit card account. For any Recharge amount that a Cardholder fails to pay to Primus via the Cardholder's credit card account, the Customer shall pay such amount to Primus within fifteen (15) days of the Customer's receipt of written notice thereof from Primus.

If Primus notifies the Customer that a credit card company has notified Primus that a Recharge amount is non-collectable and if Primus provides to the Customer the supporting documentation that Primus has received from the credit card company with regard to such Recharge amount, the Customer shall pay such amount to Primus within fifteen (15) days after the Customer's receipt of Primus' notice.

Primus may immediately, and without prior notice to the Customer or the Cardholder, terminate the Recharge option for a particular PIN for any of the reasons for disconnection applicable to other Services and specified in Section 5.2 of this tariff. In the event the Recharge option is terminated for a particular PIN, Primus shall not be obligated to pay the Customer for any Recharge Payments associated with that PIN.

E. Alternative Channels Services

These services were formerly a group of interexchange switched services marketed under the name of T-NET - A Division of Cable & Wireless USA, Inc., via alternative distribution channels, including outside sales force.

1. CT LD

A group of inbound and outbound service offerings with switched or dedicated access, available only via CT LD distribution channel. Minimum monthly usage requirements apply as well as monthly recurring charges. In addition to basic 1+ services, additional features are available:

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Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243

Cancelled effective 12/01/2023.