Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone Effective Date: November 28, 2021 Leaf 257 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.30 IntraLATA Toll Telecommunications Services (Cont'd.)

X. Hello Greece Service

Hello Greece Service is a switched service designed for Customers who make international calls to Greece. International and interstate services are offered in conjunction with intrastate service. Direct dial calls are billed in sixty (60) second increments and calls using the Hello Greece calling card are billed in thirty (30) second increments. No monthly minimum is required.

Global VoiceLink Service*

Global VoiceLink Service is a switched service designed for customers who make a large volume of calls to China, Hong Kong, Japan and/or Taiwan. International and interstate services are offered in conjunction with intrastate service. Calls are billed in six (6) second increments. No monthly minimum is required.

Y. Primus Business Service*

Primus Business Service is a switched, dial I and toll free 800 voice offering designed for business customers that generate a minimum amount of \$50.00 per month. This product includes a fixed minimum usage amount of \$50.00. Charges will be added to any usage shortfalls to satisfy this \$50.00 minimum usage amount. Calls are billed six (6) second increments following an initial minimum billing period of thirty (30) seconds.

Z. MHS Voice Service*

MHS Voice Service is a dedicated or switched voice service for business customers. Customers using the dedicated MHS Voice Service must agree to purchase a minimum of \$1,500.00 per month in voice services, and Customers using the switched MHS Voice Service must agree to purchase a minimum of \$200.00 per month in voice service. Charges will be added to any usage shortfalls to satisfy the minimum usage requirements. Calls are billed six (6) second increments following an initial minimum billing period of thirty (30) seconds.