Status: CANCELLED Received: 11/02/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No: 1 - Telephone

Revision: 0 Effective Date: November 28, 2021 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.30 IntraLATA Toll Telecommunications Services (Cont'd.)

Q. TeraFon Service (Cont'd)

Terafon Basic Switched Service*

TeraFon Basic Switched Service affords both outbound capabilities over switched access lines. Inbound calling capabilities terminate to Customerprovided business switched access lines. All direct dial calls are billed in six (6) second increments and TeraFon Basic calling card calls are billed in thirty (30) second increments.

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Terafon 1000 Switched Service

This service is available to Customers who commit to an MMRC of \$1,000.00 per month and twelve (12) month term plan. Terafon 1000 service affords both outbound and inbound calling capabilities over switched facilities. Terafon 1000 inbound calls terminate over Customer• provided business switched access lines. All calls are billed in sixty (60) second increments.

TeraFon 5000 Switched Service

This service is available to Customers who commit to an MMRC of \$5,000.00 per month and twelve (12) month term plan. All direct dial calls are billed in six (6) second increments and TeraFon 5000 calling card calls are billed in sixty (60) second increments.

TeraFon Basic Service for Home*

TeraFon Basic Service for Home is a direct dial service available to residential customers. All calls originate in one (I) minute increments with an initial call duration for billing purposes of one (I) minute.

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243 Cancelled effective 12/01/2023.