Status: CANCELLED Received: 11/02/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone

PSC No: 1 - Telephone Revision: 0
Effective Date: November 28, 2021 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.30 IntraLATA Toll Telecommunications Services (Cont'd.)

AY Primus Commercial Service

Primus Commercial Service is a switched, dial 1 and toll free 800 voice offering designed for business customers. No term commitment is required, but a monthly minimum commitment of \$25.00 per account is required ("MMC"). Only usage charges may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the Subscriber does not bill the MMC, then for that applicable month, the Subscriber will be charged a low usage fee of \$15.00. Interstate and international services are offered in conjunction with intrastate services. Calling cards are not offered with this product. Calls are billed six (6) second increments following an initial minimum billing period of thirty (30) seconds.

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AZ. Lingo Long Distance Service

The Lingo Long Distance Service is a dial-I service available to former Primus customers (i.e., a customer that has subscribed to Primus long distance services in the past). No term commitment is required, but a monthly minimum commitment of \$10.00 per account is required ("MMC"). Only usage charges may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the Subscriber does not bill the MMC, then for that applicable month, the Subscriber will be charged the difference between its actual usage charges and the MMC. Interstate and international services are offered in conjunction with intrastate services. No calling cards are offered with this product. Calls are billed in 60 second increments following an initial minimum billing period of 60 seconds. Invoices are provided online at no additional charge; paper bills will be provided for a nominal fee..

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243 Cancelled effective 12/01/2023.