Status: CANCELLED Received: 11/02/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No: 1 - Telephone Revision: 0 Effective Date: November 28, 2021 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.30 IntraLATA Toll Telecommunications Services (Cont'd.)

AO. Primus LO- World B. Free USA Plan

The Primus LO "World B. Free USA Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of state-to-state long distance calls within the US, and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic autopayment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free USA Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

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AP. Primus LO- World B. Free China Plan

The Primus LD "World B. Free China Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to China and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free China Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243

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