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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

- 11.1.30 IntraLATA Toll Telecommunications Services (Cont'd.)
 - AN. Primus LD Triple Play Plan

The Primus LD "Triple Play Plan" is a switched voice service available to residential and small business Subscribers who directly sign up for service with Primus (not through a Primus Channel Partner), make a higher volume of calls within the U.S. and/or to international locations, and prefer electronic interface with the company. No term commitment is required, but a monthly minimum commitment of \$10.00 per account is required ("MMC"). Only usage charges may contribute to the retirement of the MMC: taxes, surcharges and fees will not contribute. If the Subscriber does not bill the MMC, then for that applicable month, the Subscriber will be charged the difference between its actual usage charges and the MMC. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Electronic payment is not required. For those Subscribers that do elect to pay their bills through the Primus Autopayment Plan (i.e., electronic auto• payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")), Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Virtual calling cards and wireless dial around services are available with this plan.

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243 Cancelled effective 12/01/2023.