Status: CANCELLED Received: 11/02/2021 Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone

Effective Date: November 28, 2021

Leaf 268 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.30 IntraLATA Toll Telecommunications Services (Cont'd.)

AS. PrimusLD-WorldB.FreeAsiaPlan

The Primus LD "World B. Free Asia Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to certain locations within Asia and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free Asia Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

AT. Primus LD- World B. Free Europe Plan

The Primus LD "World B. Free Europe Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to select locations within Europe and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. Interstate and international services are offered in conjunction with intrastate services. No term commitment is required. This plan is for voice lines and usage only. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free Europe Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243 Cancelled effective 12/01/2023.