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Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 - OBSOLETE SERVICES (CONT'D.)

11.1 Primus Telecommunications Services (Cont'd.)

11.1.30 IntraLATA Toll Telecommunications Services

A. Global Passport Card

Global Passport Card service is available to business Customers of Carrier's long distance services. Customers will reach Carrier's network via a toll free number. A Customer who elects to use this service will pay the tariffed rates for calls charged to the card. Charges for such calls appear on the Customer's monthly regular bill.

B. Primus Pre-Paid Calling Card

Primus Pre-Paid Calling Card (or debit card) allows Customers to pay a fixed dollar amount in advance for long distance calling. Customers must dial an access code from a touch tone phone to use the service. Card accounts are decremented for each minute of use; fractional call minutes are rounded up to the nearest full minute. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Customers will be notified in advance of the exhaustion of the card. An expiration date, if applicable, is printed on the card. Calls are limited to direct dial calls. Calls to 700, 976 or 900 numbers are blocked.

The Primus Pre-Paid Calling Card is available for use twenty-four hours a day, seven days a week. Taxes are included in the purchase price of the card.

A Pre-Paid Calling Card account is established upon receipt of payment by the Company. The Company reserves the right to determine acceptable types of payment.

C. Primus Advantage Service*

Primus Advantage Service is an outbound only I+ and calling card offering to residential Customers. Billing is initial thirty (30) second and additional six (6) second increments with a minimum call duration of thirty (30) seconds. A monthly recurring product fee is charged for this product.

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243 Cancelled effective 12/01/2023.