

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
Effective Date: November 28, 2021

Leaf 332
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.2 Services for Former Cable & Wireless USA Customers (Cont'd.)

Operator Services (Cont'd)

E. Additional Services

	<u>Min.</u>	<u>Max.</u>
LEC Mechanized Domestic	\$0.00	\$15.00
LEC Mechanized Int'l	\$0.00	\$15.00
Busy Line Verify Phone Card/Paid	\$0.00	\$15.00
Busy Line Verify LEC/PTT	\$0.00	\$15.00
*Emergency Interrupt Phone Card/Paid	\$0.00	\$15.00
*Emergency Interrupt LEC/PTT	\$0.00	\$15.00
Casual Caller InterLATA	\$0.00	\$15.00
Casual Caller IntraLATA	\$0.00	\$15.00

*Emergency Interrupt services include Busy Line Verify surcharges.

F. Time Periods

Day	M-F	8am-5pm
Evening	Su-F	5pm-11pm
Night	Su-F	11pm-8am
	Sa	All Day
	Su	8am-5pm

<u>Expedite Charge</u>	<u>Min.</u>	<u>Max.</u>
Charge applicable to expedited installation of dedicated access to Service, upon Customer's request for such expedited Service.	\$0	\$1,000

Bad Check Charge

Charge each time that a check or another form of payment by Customer is returned by a bank or another financial institution unpaid:

<u>Min</u>	<u>Max</u>
\$0	\$10 (or the highest amount allowed by applicable law)

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243

Cancelled effective 12/01/2023.