

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No: 1 - Telephone
Effective Date: November 28, 2021

Leaf 330
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.2 Services for Former Cable & Wireless USA Customers (Cont'd.)

Rates – Additional Options (Cont'd)

Directory Assistance Call Completion Service

Directory Assistance Call Completion Service enables a caller to be automatically connected to a requested published number through a directory assistance operator. After the operator has given them the number, the caller will have the option of being automatically connected to the requested number for an additional charge.

	<u>Min.</u>	<u>Max.</u>
Per Call	\$.25	\$.50

976 Surcharge

Calls by Customers to 976-XXXX telephone numbers are assessed a surcharge.

Charge Per Call	<u>Min.</u>	<u>Max.</u>
	\$.50	\$3.00

Toll Free Service Call Attempt Charge

The following charge applies if the Customer's volume of incomplete Toll Free calls exceeds 50% of all Toll Free call attempts.

Per incomplete call attempt	<u>Min.</u>	<u>Max.</u>
	\$.00	\$.25

Payphone compensation surcharge

Unless stated otherwise in this tariff, Primus will assess a non-discountable surcharge on all calls that are subject to payphone compensation, pursuant to applicable federal or state law or regulation. The surcharge will be assessed in addition to any other rates and fees.

Surcharge	\$0.65 per call	<u>Min.</u>	<u>Max.</u>
		\$0.00	\$2.00

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243

Cancelled effective 12/01/2023.