Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone Effective Date: November 28, 2021 Leaf 328 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 – OBSOLETE SERVICES (CONT'D.)

11.2 Services for Former Cable & Wireless USA Customers (Cont'd.)

- CG Intrastate Base Rates* (Cont'd)
 - D. CG Rate Plans (Cont'd)

Average Monthly Volume	Switched Inbound/Outbound		Dedicated Inbound/Outbound	
Minimum/Maximum	Minimum	Maximum	Minimum	Maximum
\$10,000.00-\$200,000	\$0.0100	\$0.3000	\$0.0100	\$0.3000
On to On Flat Rate	\$0.0100		\$0.3000	

5.4.16 Premium Agent CLD (PACLD)*

All calls are switched access, billed in six (6) second increments after a thirty (30) second minimum per call duration.

Average Monthly Volume	Min.	Max.	
\$1.00-\$150.99	\$.0500	\$.6600	
\$151.00-\$350.99	\$.0500	\$.6300	
\$351.00-\$500.99	\$.0500	\$.5700	
\$501.00-\$750.99	\$.0500	S.5100	
\$751.00-\$999.99	\$.0500	\$.3600	
\$1,000.00+	\$.0500	\$.3550	

 CG and PACLD services have been grandfathered and are no longer available to new Subscribers.

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243