Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No: 1 - Telephone Effective Date: November 28, 2021 Leaf 300 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 - OBSOLETE SERVICES (CONT'D.)

11.2 Services for Former Cable & Wireless USA Customers (Cont'd.)

E. CS Discounts (Cont'd)

Other Discounts:			
Area Code Select	<u>Minimum</u> 0%	<u>Maximum</u> 40%	
Toll Free Area Code Select	0%	40%	
<u>Regional Calling Zone</u> Minimum Monthly Usage: Switched Dedicated	<u>Minimum</u> S0 S0	<u>Maximum</u> \$400 \$2,000	

A fee will be charged for each month that the monthly minimum is not met.

Fee	Minimum	Maximum
Switched	\$0	\$50
Dedicated	\$0	\$200
Discount	Minimum	Maximum
Switched	0%	40%
Dedicated	0%	40%

The CS product has been grandfathered. Only current CS Customers, subject to the terms and conditions of this plan, are eligible to receive the discounts.

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243