

Matrix Telecom, LLC
d/b/a Impact Telecom d/b/a Lingo
P.S.C No. 3 – Telephone
Effective: November 28, 2021

Leaf: 22
Revision: 0
Superseding Revision:

COMPETITIVE ACCESS PROVIDER SERVICES

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo (Cont'd.)

2.1.6 Provisions of Equipment and Facilities, (Cont'd.)

- F.** The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this rate sheet, the responsibility of the Company shall be limited to the furnishing of facilities offered under this rate sheet and to the maintenance and operation of such facilities. Notwithstanding the above, the Company shall not be responsible for:
- 1.** the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission;
 - 2.** the reception of signals by Customer-provided equipment; or
 - 3.** network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- G.** The Company intends to work cooperatively with the Customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.
- H.** The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.