

Matrix Telecom, LLC  
d/b/a Impact Telecom d/b/a Lingo  
P.S.C No. 3 – Telephone  
Effective: November 28, 2021

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Leaf: 18  
Revision: 0  
Superseding Revision:

## COMPETITIVE ACCESS PROVIDER SERVICES

### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.1 Undertaking of Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo (Cont'd.)

##### 2.1.4 Liability of the Company, (Cont'd.)

- J.** The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- K.** The Company makes no warranties or representation, express or implied, including warranties or merchant's ability or fitness for a particular use, except those expressly set forth herein.
- L.** The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, Channels, or equipment which result from the operation of Customer-provided systems, equipment, facilities or service which are interconnected with Company services.