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REVISION: 2

PSC NO: 219 GAS NIAGARA MOHAWK POWER CORPORATION INITIAL EFFECTIVE DATE: 05/23/22 SUPERSEDING REVISION: 1 STAMPS: Issued in compliance with order in Case 20-G-0381 dated January 20, 2022

GENERAL INFORMATION

1. DEFINITIONS AND ABBREVIATIONS: (continued)

1.2 Abbreviations:

| Cu. ft. | - | Cubic foot or cubic feet |
|-------------|---|---|
| CCF | - | One hundred cubic feet (100 CF) |
| MCF | - | One thousand cubic feet |
| Btu | - | British thermal unit |
| THM / Therm | - | Therm (100,000 Btu) |
| Dt or Dth | - | Dekatherm (10 therms or 1,000,000 Btu) |
| 16 NYCRR | - | Title 16 of the New York Code of Rules and |
| | | Regulations. Numerical suffix denotes section |
| | | or part. |

2. HOW SERVICE MAY BE OBTAINED:

- 2.1 Application for Residential Service, as defined in Rule 1.1:
 - Applications for service may be made by ordinary mail, telephone call or by personal 2.1.1 application at the Company's offices.
 - 2.1.1.1 A service application shall be deemed complete when the applicant provides his or her name, proof of identity, address, telephone number (if any), and a prior account number and address (if any).
 - 2.1.1.2 An oral application for gas service shall be deemed completed when the applicant complies with Rule 2.1.1.1.

Issued By: Rudolph L. Wynter, President, Syracuse, New York