

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 06/24/22

Leaf: 3
Revision: 7
Superseding Revision: 6

TABLE OF CONTENTS

GENERAL INFORMATION	LEAF NO.
3. Service Connections/Meters (Cont'd.)	
I. Change of Service Connection Location	57
J. Metering of Multiple Dwelling Units	57
K. Motor Starting Currents	58
4. Billing and Collections	58
A. When Bills Are Due	58
B. Late Payment Charge	58
C. Rendition and Payment	59
D. Billing Period	60
E. Termination of Service	61
F. Complaint Procedures	70
G. Deferred Payment Agreement (DPA/EDPA)	70
H. Reconnection of Service	79
I. Meter Reading and Estimated Bills	81
J. Backbilling	87
K. Plurality of Services	90
L. Customer Deposit	91
M. Termination of Service Due to Customer Request	97
N. Cessation of Service	97
O. Shared Meters	97
P. Budget Billing	98
Q. Service Guarantee	101
R. Metered	101
S. Consumer Policies Related to Prolonged Outages	101
T. Length of Term	101
5. Liability	102
A. Continuity of Service	102
B. Customer's Equipment	102
C. Company Equipment	102
D. Improper Turn Off	102
6. Charges for Special Services	103
A. Minor Work	103
B. Other Work	103
C. Cost	103
7. Compliance with Directives of the New York Independent System Operator ("NYISO")	105
8. Compliance with Discontinuance Directives from the New York State Department of Transportation (DOT)	105

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Binghamton, New York

Suspended to 10/22/2022 by order in Case 22-E-0317. See Supplement No. 26. The supplement filing date was 06/20/22
Suspended to 04/22/2023 by order in Case 22-E-0317. See Supplement No. 27. The supplement filing date was 09/22/22
Suspended to 07/01/2023 by order in Case 22-E-0317. See Supplement No. 28. The supplement filing date was 04/20/23
Suspended to 10/19/2023 by order in Case 22-E-0317. See Supplement No. 29. The supplement filing date was 06/28/23
Cancelled by supplement No. 30 effective 10/17/2023