

Global Tel*Link Corporation d/b/a ViaPath Technologies
PSC No. 1 - Telephone
Effective Date: 05/15/2022

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Superseding Revision:

SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CONT'D.

3.10 Ancillary Service Charges

3.10.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00 per transaction

3.10.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$4.75 - \$5.95 per transaction

3.10.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$0.00 - \$2.00 per transaction

3.10.4 Third-Party Financial Transaction Fees – \$6.95 per transaction

3.10.5 AdvancePay One Call Financial Transaction Fee – AdvancePay One Call permits a Customer who is unable to accept collect calls and has not established, or does not desire to establish, an AdvancePay account to accept a call from an Inmate. A transaction fee applies to use of the AdvancePay One Call service in addition to applicable per-minute billing rates.

Advance Pay One Call Financial Transaction Fee – \$6.95 per transaction, plus the adopted per-minute rate.

Pursuant to the Federal Communications Commission's Third Report and Order, Order on Reconsideration, and Fifth Further Notice of Proposed Rulemaking, FCC 21-60, released May 24, 2021 and effective October 26, 2021 (the "FCC 2021 Order"), the jurisdictional nature of an intrastate call depends exclusively on determining that the physical location of the originating and terminating endpoints of the call are in the state. To the extent that location data is not available, a call will be treated as an interstate call and subject to the rates and Ancillary Service Charges set forth in ViaPath Technologies' interstate published rates found at: <https://www.gtl.net/legal-and-privacy/federal-tariffs-and-price-lists/> unless the law requires otherwise.