

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo
PSC No. 1 - Telephone
Effective Date: June 3, 2022

Leaf 106
Revision: 1
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.2 Local Exchange Services (Cont'd.)

5.2.2 Business and Residential Price Packages (Cont'd.)

C. Lingo Value Line

1. Lingo Value Line is equipped with:

Basic Business/Residential Line

	Monthly Recurring Charge	
	<u>Min</u>	<u>Max</u>
Lingo Value Line	\$20.48	\$187.99 (I)

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Toll Free service is available with this product. See “Toll Free Service” in a later section for rates. Lingo Value Line is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

The availability of certain features depends on ILEC feature availability. Some features are only available to residential customers. Some features are only available to business customers.

Caller ID with Name and Number-Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered.

Caller ID Customers must provide and connect their own compatible CPE.

Product may not be available in all CLLIs.

An additional charge will apply when adding Lingo Unified Messaging or Lingo Voicemail to Lingo Value Line. There is a maximum of 20 extensions per voicemail box.