

**P.S.C. NO. 3 ELECTRICITY**

LEAF: 108.3

**ORANGE AND ROCKLAND UTILITIES, INC.**

REVISION: 2

INITIAL EFFECTIVE DATE: July 25, 2022

SUPERSEDING REVISION: 1

Issued in compliance with Order in Case 22-M-0159 dated 7/14/2022.

---

**GENERAL INFORMATION****7. METERING AND BILLING (Continued)****7.18 AMI AND AMR METER OPT OUT FEES (Continued)****(C) Meter Change-Out Fee**

- (1) A one-time meter change fee will apply for a customer who requests the change-out of an AMI or AMR meter. Such fee will be \$90 for a customer who receives both electric and gas service from the Company, or \$45 for a customer who receives only electric service from the Company.
- (2) The meter change out fee is not applicable to an AMI electric meter that can have its transmitter disabled or enabled remotely.
- (3) A customer who elects to switch back to AMI or AMR metering after requesting the removal of such meter will be reassessed the meter change-out fee.

**7.19 ELECTRIC AND GAS BILL RELIEF PROGRAM**

Subject to the conditions in the Commission's order issued June 16, 2022, in Cases 14-M-0565 et al., SC Nos. 1 and 19 customers who received benefits from the Company's Low Income Program described in General Information Section No. 7.15, New York State's Emergency Rental Assistance Program, or the Home Energy Assistance Program - Regular Arrears Supplement will receive a one-time bill credit under the Electric and Gas Bill Relief Program for any arrears balances from bills for service through May 1, 2022.

**7.20 COMPENSATION TO CUSTOMERS EXPERIENCING WIDESPREAD PROLONGED OUTAGES****(A) Definitions Applicable under this General Information Section**

- (1) "Proof of Loss" is defined as verifiable proof of perishable food and/or prescription medication spoilage that a customer may be required to provide, in addition to an itemized list of the perishable food and/or prescription medicine, for which the customer claims reimbursement. To verify spoilage, the customer must provide Proof of Loss consisting of a depiction (photographic evidence) of food and/or prescription medication spoilage. To determine the reimbursement amount of an impacted customer's food and/or prescription medication spoilage, the customer must provide Proof of Loss consisting of itemized receipts, itemized cash register receipts, itemized credit card receipts, or photographs of replacement goods that also indicate the price of the item, or other verifiable documentation of the market value of the item, or, in appropriate circumstances, an interview with the claimant. An itemized list of spoiled food or prescription medicine is not itself a Proof of Loss.

---

Issued By: Robert Sanchez, President, Pearl River, New York