

PSC NO: 220 ELECTRICITY
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: NOVEMBER 1, 2023
STAMP:

LEAF: 217.2
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION

39. RETAIL ACCESS PROGRAM (Continued)

39.20 Community Choice Aggregation ("CCA") Program

(d) Upon request by the municipality or CCA Administrator the Company will transfer the customer data in (b) to the requestor within five days of the request for CCA eligible customers that became customers of the Company since the last eligible customer list was provided and were not on a previous eligible for opt-out list. After the opt-out process has been completed for those customers, the Company will provide account numbers for customers that did not opt-out as set forth in (c). These eligible customer update lists will be provided without charge.

39.20.1.3 For disputes arising in relation to a CCA, the Company, CCA Administrators, and Energy Service Entities may utilize the dispute resolution process specified in the January 19, 2023, Order issued in Case No. 14-M-0224.