PSC NO: 12 GAS   LEAF: 138.74
COMPANY: THE BROOKLYN UNION GAS COMPANY   REVISION: 1
INITIAL EFFECTIVE DATE: 11/01/2022   SUPERSEDING REVISION: 0
STAMPS: Issued in compliance with Order in Case 20-G-0086 dated October 13, 2022

GENERAL INFORMATION – Continued

63.   Firm Gas Demand Response ("DR") for Commercial, Industrial and Multi-Family Customers – Continued

    e.   Event Notification

The Company shall provide customers at least 20 hours' advance notice of a DR Event or Test Event. For example, the Company will alert customers by 10AM the day prior for a Event expected to be called in the 6AM-10AM window the following calendar day. For Emergency Events, the Companies shall make all attempts to provide customers at least 20 hours' advance notice; however, this may not always be the case. Emergency Events may be called fewer than 20 hours prior to the start of the event.

The Company will send Event notices using the customer's preferred method of communication (email, phone, etc.). Customers will be asked to provide contact information for at least one (1) contact at each site being enrolled. Aggregators will be responsible for communicating the Company's Event notices to their respective customers; Direct Participants will receive Event notices directly from National Grid.

    9.   Enrollment Volumes

Each year the Company assigns Design Day ("Design Day dths") and Design Hour ("Peak Hour dths") consumption values at the account-level, for large commercial, industrial and multi-family customer accounts. These values are estimates, based on regression statistics calculated from historical monthly meter readings to predict customer and system-wide gas demand on a day when the temperature is 0 Degrees Fahrenheit. Where available, the Company also will utilize interval usage data for returning Demand Response customers, who have hourly interval metering installed, to refine Design Day consumption estimates.