PSC NO: 4 - Steam Consolidated Edison Company of New York, Inc. Initial Effective Date: 12/23/2022 Leaf:40Revision:3Superseding Revision:2

GENERAL INFORMATION - Continued

4. Special Services Performed by the Company for Customers at a Charge - Continued

4.1 Special Services at Stipulated Rates - Continued

4.1.2 Services - Continued

b. Historical Usage and Billing Information

A statement of the account's usage and billing information, if available, will be provided at a Customer's request at a charge of \$15.00 per year of information from two to not more than six years from the date of the request. There will be no charge for a statement of usage and billing information for up to the most recent 24 months, or, when the request is part of a specific billing dispute.

c. Investigation at the Premises

There will be a charge if the Company visits a premises at the Customer's request to investigate a leak, pressure condition, or other problem, and the Company determines that there is a problem with the Customer's piping and/or equipment. The charge will be \$558.00 for an investigation during Business Hours and \$624.00 for an investigation begun or completed After Hours.

d. Steam Repairs and Other Services

Upon a Customer's request, the Company will perform steam repair services as set forth below. The charge for each service is inclusive of the cost of materials, handling, and labor.

	Charge during	<u>Charge After</u>
Service	Business Hours	<u>Hours</u>
Replace 300 # flange valve (1" to 4")	\$2,057.00	\$2,205.00
Repair/replace trap and associated equipment	\$ 784.00	\$ 839.00