PSC NO: 4 - Steam Consolidated Edison Company of New York, Inc. Initial Effective Date: 12/23/2022 Leaf: 5 Revision: 1 Superseding Revision: 0

GENERAL INFORMATION

1. Territory to Which the Rate Schedule Applies

The Borough of Manhattan, City of New York

2. Definitions and Abbreviations of Terms Used in This Rate Schedule

• The following abbreviations are used:

Btu - British thermal unit(s) **lb** - or "pound" means a pound of steam **Mlb** - 1,000 pounds of steam **MMlb** - 1,000,000 pounds of steam

- "Access controller" is a party known to the Company to be in control of access to the metering equipment of a Customer, and to have an active account of its own with the Company.
- "Actual reading" is a reading obtained by the Company from either the meter, a remote registration device attached thereto, or a remote reading.
- "Arrears" are charges for which payment has not been made more than 20 calendar days after payment was due.
- "Authorities" include the Public Service Commission of the State of New York, the municipal authorities and any other agencies legally authorized to regulate or inspect the Customer's installation or equipment.
- **"Backbill"** is that portion of any bill, other than a levelized bill, which represents charges not previously billed for service that was actually delivered to the Customer during a period before the current billing cycle. A bill based on an actual reading rendered after one or more bills based on estimated or Customer readings (commonly called a catch-up bill) which exceeds 50 percent or more the bill that would have been rendered under the Company's standard estimation program is presumed to be a backbill.
- "Business day" is any Monday through Friday when the Company's business offices are open.
- "Company" means Consolidated Edison Company of New York, Inc.
- "Company deficiency" means any action or inaction by the Company or one of its authorized agents that does not substantially conform to the rules and regulations of the Public Service Commission, the Company's tariffs, or the Company's written business procedures.
- "Customer" includes both a present consumer of and an applicant for the Company's steam service.