

..DID: 13505  
..TXT: PSC NO: 88 GAS LEAF: 7.5  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1  
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION: 0  
STAMPS:  
CANCELLED by Supplement 9 effective 05/31/01  
Suspended by order in Case 99-M-0631. See suppl. No. 8  
RECEIVED: 10/30/00 STATUS: Cancelled EFFECTIVE: 06/01/01

## GENERAL INFORMATION

### 1. DEFINITIONS: (CONT'D)

Reliability Insurance Commodity Quantity (RICQ) shall mean the quantity of gas delivered to the Marketer's/Pool Operator's Customers less the quantity of gas scheduled and delivered to the Company pursuant to Service Classification No. 16 of this Schedule.

Reliability Insurance Demand Quantity (RIDQ) shall mean the maximum daily quantity of gas the Company is obligated to supply to a Marketer's Customers on any day pursuant to Service Classification No. 16 of this Schedule.

Retail Access shall mean a service where the ESCO/Marketer provides electric and/or gas supply and the Company provides delivery service for such supply as offered under General Information Section 16 of PSC No. 115 Electricity, General Information Section 16 of PSC No. 118 Electricity and/or this Schedule, or superseding issues thereof.

Sales Service shall mean the Company's bundled service of both delivery and supply as offered under PSC No. 87 Gas, PSC No. 115 Electricity, and PSC No. 118 Electricity, or superseding issues thereof.

Single Bill shall mean one (1) bill containing both Company charges and ESCO/Marketer supply charges for either gas or electric Retail Access service.

Slamming shall mean a switch, or attempted switch, of a Customer from one provider to another without the Customer's authorization, except as may be allowed by General Information Section 30 of this Schedule.

Special Meter Read shall mean a service provided to obtain an actual meter reading on a date that is different than the regularly scheduled meter read date.

Special Needs Customer shall mean a customer, as defined by the Home Energy Fair Practices Act (HEFPA), with documented medical conditions or who is elderly, blind or physically challenged. HEFPA makes available to these Customers special protections regarding gas service and life threatening situations.

System Alert (SA) shall mean an announcement of actual or pending events that may result in an OFO.

Total Annual Quantity (TAQ) shall mean the maximum annual quantity of gas the Company is contractually obligated to deliver per year.

Upstream Capacity shall mean capacity on an Upstream Pipeline.

Issued By: George E. Bonner, Vice President- Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)