..DID: 16166 ..TXT: PSC NO: 12 GAS LEAF: 138.49 COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 5 INITIAL EFFECTIVE DATE: 07/11/01 SUPERSEDING REVISION: 4 STAMPS: Issued in compliance with order in Case 99-M-0631 dated May 18, 2001 RECEIVED: 07/10/01 STATUS: Effective EFFECTIVE: 07/11/01

GENERAL INFORMATION - Continued

45. Statement Analysis

The Company will provide free of charge to firm sales customers 24 consecutive months (or for the life of the account, if less) of the customer's most recent usage and billing information. A fee of \$15.00 will be charged per year of requested data beyond the 24-month period, except when data is necessary for billing resolutions.

46. CUSTOMER BILLING ARRANGEMENTS

A. Consolidated Billing Credit

Any transportation customer receiving a consolidated bill will receive a billing credit on the utility portion of the consolidated bill, regardless of who is the billing entity. This billing credit is \$.78 per bill.

B. Consolidated Billing Charge

Any ESCO/Marketer that has entered into a billing services agreement with the Company will receive a consolidated bill charge for each bill issued by the Company. This billing charge is \$.78 per bill.

Effective with the on-line date of Electronic Data Interchange, billing and payment practices will be governed by the "Billing and Payment Processing" section of the Uniform Billing Practices, as posted on the NYS Public Service Commission's website, www.dps.state.ny/ubr.htm, which section is incorporated herein by reference. These practices may be modified from time to time by Commission order.

Issued by Richard A. Rapp, Jr., Vice President, Deputy General Counsel and Secretary, Brooklyn, NY