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COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 4
INITIAL EFFECTIVE DATE: 05/01/02 SUPERSEDING REVISION: 3
STAMPS: ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 00-G-1858 DATED 4/18/02.
Cancelled by 5 Rev. Leaf No. 266.4 Effective 06/21/2002
RECEIVED: 04/22/02 STATUS: Cancelled EFFECTIVE: 05/01/02
SERVICE CLASSIFICATION No. 19 (Cont*d)

SUPPLIER TRANSPORTATION, BALANCING AND AGGREGATION - Continued

(3) calendar months. In addition, Customers in the Supplier's STBA Group may elect to join an alternate STBA Group, subject to the alternate STBA's approval and satisfaction of an applicable security adjustment, as determined by the Company.

b. Discontinuance Procedure

Discontinuance of service hereunder shall be performed according to the procedures set forth in the UBPs.

7. Qualified Suppliers

- a. Service under this Service Classification is contingent upon the Supplier meeting the Company's creditworthiness standards. Applicants for service hereunder will be required to complete a Credit Application for evaluation by the Company based on the criteria set forth in General Information Section 2.c.(8). The results of the creditworthiness checks performed by the Company will be communicated to the applicant within two weeks of the Company's receipt of the properly completed application.
- b. The Supplier's application shall certify that a Customer Consent Form has been executed by each Customer in Supplier's proposed STBA Group. Supplier shall maintain a file of all executed Customer Consent Forms. Upon twenty-four (24) hours notice, Supplier shall produce for Company's inspection any Customer Consent Form requested by the Company. Customer Consent Forms shall be made available to applicants upon request.
- c. Except where Supplier agrees to accept the accuracy of the Company's balancing, automated meter reading devices must be installed at Supplier's expense for all transportation Customers in the Supplier's STBA Group that are converting from tariff sales service.

8. Consumer Protections

- a. In addition to satisfying the above creditworthiness criteria, Suppliers seeking to obtain service hereunder to sell gas to Customers must demonstrate that they have met the following requirements:
 - (1) Contracts between Suppliers and residential Customers must contain specific language advising Customers of protections that have been waived in the transaction. Each Supplier must file with the staff of the Consumer Services Division, Department of Public Service, Three Empire State Plaza, Albany, New York 12223, a copy of its standard contract.
 - (2) A system to handle residential Customer complaints is operational and that the Public Service Commission help and hotline numbers are provided to Customers.
 - (3) The bills rendered will be clear and in plain language

Issued by D. F. Smith, President, 10 Lafayette Square, Buffalo NY 14203
(Name of Officer, Title, Address)