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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1

INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION: 0

STAMPS:

CANCELLED by Supplement 9 effective 05/31/01

Suspended by order in Case 99-M-0631. See suppl. No. 8

RECEIVED: 10/30/00 STATUS: Cancelled EFFECTIVE: 06/01/01

GENERAL INFORMATION

1. DEFINITIONS: (CONT'D)

<u>British Thermal Unit (BTU)</u> shall mean the amount of heat required to raise the temperature of one (1) pound of water 1 degree Fahrenheit at 60 degrees Fahrenheit.

Business Day shall mean Monday through Friday excluding holidays recognized by the Company.

<u>Bill Processing Credit</u> shall mean a per bill credit for the Customer on the amount owed the Company in an Alternative Billing Arrangement where the Customer elects an ESCO/Marketer rendered Single/Consolidated Bill.

<u>Bill Ready</u> shall mean a billing practice in which the billing party receives the amount(s) to be charged to the Customer directly from the non-billing party in lieu of calculating such charge(s).

<u>Cash-Out</u> shall mean the resolution of Imbalances at the end of a period, usually a Month, through cash payments.

<u>Citygate</u> shall mean the point of interconnection between an Upstream Pipeline and the Company where gas is delivered to the Company. The Company has multiple Citygates served by different Upstream Pipelines.

<u>Combination Account</u> shall mean a common account for both gas and electric service for the purpose of combined gas and electric billing by the Company. A Combination Account is served under PSC No. 87 Gas or this Schedule, and under PSC No. 115 Electricity, or superseding issues thereof.

Company shall mean New York State Electric & Gas Corporation, or any successor organization thereto.

Consolidated Bill shall mean a bill including all charges for a Combination Account when one (1) or more services are Retail Access.

<u>Consumption Algorithm</u> shall mean a mathematical formula used to calculate a Customer's daily consumption based on the Customer's historical Baseload and use per Degree Day factors.

<u>Core Customer</u> shall mean a Customer that has no viable alternative fuel and relies on the Company for gas delivery and/or commodity service.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)