Received: 10/30/2000 Status: CANCELLED Effective Date: 06/01/2001

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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION **REVISION: 0**

INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:

STAMPS:

CANCELLED by Supplement 9 effective 05/31/01

Suspended by order in Case 99-M-0631. See suppl. No. 8

RECEIVED: 10/30/00 STATUS: Cancelled EFFECTIVE: 06/01/01

GENERAL INFORMATION

1. DEFINITIONS: (CONT'D)

Cramming shall mean the addition of unauthorized charges to a Customer's bill.

Critical Care Customer(s) shall mean a Customer(s) that heats all or any portion of any building, including apartment houses, prisons, dormitories, nursing homes, hospitals, hotels, and other buildings where persons may dwell on a permanent basis, solely with natural gas.

Critical Day shall mean a Day when the Company declares an OFO.

Critical Period shall mean a period of operational stress or impending potential operational stress that may impact the integrity of the Company's gas distribution system, or a force majeure event.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY