

..DID: 13523  
..TXT: PSC NO: 88 GAS LEAF: 50.38  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:  
STAMPS:  
CANCELLED by Supplement 9 effective 05/31/01  
Suspended by order in Case 99-M-0631. See suppl. No. 8  
RECEIVED: 10/30/00 STATUS: Cancelled EFFECTIVE: 06/01/01

### GENERAL INFORMATION

## 32. ALTERNATIVE BILLING ARRANGEMENTS: (CONT'D)

### H. Performance Standards: (Cont'd)

#### (b) Single/Consolidated Bill Rendered by the ESCO/Marketer: (Cont'd)

##### (iii) Processing:

The ESCO/Marketer, upon receipt of Customer payments for the Single/Consolidated Bill, must post the payments, process the payments, and notify the Company of the amount received, by account number, within one (1) Business Day from the time payments are received. The Company's portion of the posted payments must be transmitted electronically to the Company's designated financial institution within one (1) Business Day of posting such payment. Simultaneously therewith, the ESCO/Marketer shall send an acknowledgement to the Company containing the amount transmitted to the Company's designated financial institution. Such acknowledgement shall be sent using electronic means and shall contain a date and time stamp.

##### (iv) Remittance Processing Accuracy:

The ESCO/Marketer, upon receipt of Customer payments for the Single/Consolidated Bill, must post and process the payments within an allowable error not to exceed two and one-half percent (2 1/2%) of bills processed.

##### (v) Billing Accuracy:

The ESCO/Marketer must present the Company billing information (provided by the Company to the ESCO/Marketer in Bill Ready format) on the Single/Consolidated Bill with one hundred percent (100%) accuracy. The format of the Single/Consolidated Bill will be such that the Company's charges can be clearly distinguished from the ESCO's/Marketer's supply charges. Additional details can be found in the Gas Transportation Operating Procedures Manual.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)