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COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS: Issued in compliance with order in Case 99-M-0631 dated September 1, 2
CANCELLED by Supplement 9 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 8
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

GENERAL INFORMATION - Continued

Retail Access shall mean that the ESCO/Marketer supplies the commodity and, potentially, other services, while the Company provides delivery and possibly other services to customers.

Sales Service shall mean the Company bundled service of delivery, supply and other services offered.

Single Bill shall mean a bill combining the Company and the ESCO/Marketer charges for natural gas service.

Single Billing Arrangement shall mean the billing method in which Retail Access Customers receive bills that combine Company and ESCO/Marketer charges for their electricity and/or natural gas accounts.

II. ELIGIBILITY

Customer: Any Customer participating in the KeySpan Energy Delivery Natural Choice program. A customer may elect to receive a single bill for service from either KED or an approved ESCO who offers the desired billing service.

ESCO: Any ESCO participating in the Natural Choice program. ESCO must satisfy creditworthiness requirements as stipulated in the Company's tariff under General Information - Creditworthiness and post the appropriate security.

ESCOs must provide KED with their written procedures for billing and mailing, including the controls that are in place to ensure billing accuracy and the proper distribution of KED's messages and inserts.

Issued by: Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY