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COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS: Issued in compliance with order in Case 99-M-0631 dated September 1, 2
CANCELLED by Supplement 9 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 8
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

GENERAL INFORMATION - Continued

Combination Customer shall mean a Customer with a common company account for both gas and electric service.

Consolidated Bill shall mean a bill combining delivery, commodity and other related charges for a Combination Customer when one or more of the commodity and other services are provided under Retail Access.

Dual Billing Arrangements shall mean the billing method in which a Retail Access Customer receives a Company rendered bill for the service it provides and an ESCO/Marketer rendered bill for the services it provides.

Dual Bills shall mean bills issued to Retail Access Customers by the Company and by ESCO/Marketers, each containing only their own charges for services rendered.

Energy Services Company shall mean any non-utility entity that can perform energy and customers service functions in a competitive environment, including provisions of energy and assistance in the efficiency of its use. The term ESCO is used herein to refer to entities that are deemed eligible by the Department of Public Service to provide gas and associated customer service functions to end use customers in New York State.

Rate Ready shall mean the billing entity will be responsible for the billing calculations, however the ESCOs must be responsible for the transmittal of all their customers' appropriate and applicable tax and surcharge rate(s) to be used by the billing entity in its calculation processes.

Issued by: Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY