

..DID: 1978
..TXT: PSC NO: 8 GAS LEAF: 66
COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 04/01/98 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 01/05/98 STATUS: Effective EFFECTIVE: 04/01/98
GENERAL INFORMATION (Cont*d)

II. 11. CONTINUED

Except to the extent prevented by circumstances beyond its control, the Company shall conduct a field inspection as soon as reasonably possible and within 60 calendar days of the following:

- a. a request contained in a service application;
- b. a reasonable customer request;
- c. the issuance of a field inspection order in accordance with the Company's bill review program;
- d. notification from any reasonable source that service may not be correctly metered;
- e. a directive by the Commission or its authorized designee.

12. LIABILITY

- a. Service

The Company will endeavor at all times to provide regular and uninterrupted service, but in case service shall be defective or be interrupted, curtailed or restricted or shall otherwise fail from causes beyond the Company's control (including without limiting the generality of the foregoing, executive or administrative rules or orders issued from time to time by state or federal officers, commissions, boards or bodies having jurisdiction) or because of the ordinary negligence of the Company, its employees, servants or agents, the Company will not be liable therefor.

- b. Adequacy of Customer-Owned Equipment

Neither by inspection or non-rejecting nor in any other way, does the Company give any warranty, express or implied, as to the adequacy, safety or other characteristics of any structures, equipment, pipes and appliances or devices owned, installed or maintained by the customer from third parties.

Issued by P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203
(Name of Officer, Title, Address)