

..DID: 1972  
..TXT: PSC NO: 8 GAS LEAF: 59  
COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 04/01/98 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 01/05/98 STATUS: Effective EFFECTIVE: 04/01/98  
GENERAL INFORMATION (Cont\*d)

## II. 9. CONTINUED

### f. Days and Times When Discontinuance of Service is Not Permitted

The Company shall not discontinue service to customers on:

- (1) a Saturday or Sunday;
- (2) a public holiday as defined in the General Construction Law;
- (3) a day on which the main business office of the Company is closed; or
- (4) for non-residential customers, on a day on which the Public Service Commission is closed.

The Company shall not discontinue service to any residential customer for nonpayment of bills or for failure to post a required deposit on a Friday, or the day immediately preceding a day on which the main business office of the Company is not scheduled to be open for business, or the day immediately preceding public holiday, or during a two-week period encompassing Christmas and New Year's Day. Residential disconnection shall be made only between the hours of 8:00 a.m. and 4:00 p.m.

On days when termination of non-residential customers may occur, the Company may terminate service between the hours of 8:00 a.m. to 6:00 p.m., except that on days preceding the days listed above, termination may only occur after 3:00 p.m. if the customer or any person in charge of the premises is informed prior to termination in a personal contact that termination is about to occur and the Company is prepared to accept a check for any payment required to avoid termination.

### g. Voluntary Third Party Notice Prior to Discontinuance of Service

The Company shall permit a residential customer to designate a third party to receive a copy of every

Issued by P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203  
(Name of Officer, Title, Address)