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GENERAL INFORMATION (Cont\*d)

II. 9.g. CONTINUED

notice of discontinuance of service sent to such residential customer, provided that such third party indicates in writing his or her willingness to receive such notices.

h. Discontinuance of Service to Entire Multiple Dwellings

The Company shall not discontinue service to an entire multiple dwelling (as defined in the Multiple Dwelling Law or the Multiple Residence Law) unless the notices specified in the Public Service Law have been given, provided that where any of the notices required thereunder are mailed in a postage-paid wrapper there shall be no discontinuance of service until at least 18 days after the mailing of such notices.

i. Discontinuance of Service to Two-Family Dwellings

The Company shall not discontinue service to a two-family dwelling that is known by the Company to contain residential units where service is provided by a single meter unless the notices specified in the Public Service Law have been given. For purposes of this section, the term "two-family dwelling" shall mean a building designed and occupied pursuant to local building codes exclusively by two families living independently of each other.

j. Multiple and Two-Family Dwelling Procedures in Cold Weather

During the cold weather period beginning November 1 of each year and ending April 15 of the following year, the written notices required in Sections II.9.g. and h. shall be provided not less than 30 days before the intended termination.

k. Termination of Residential Service; Special Procedures

Special emergency procedures, required by 16 NYCRR, Part 11, provide special protections for specified residential customers regarding the termination and restoration of service in cases involving medical

Issued by P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203  
(Name of Officer, Title, Address)