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COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 0
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GENERAL INFORMATION (Cont*d)

II. 8.h. CONTINUED

- 6) a customer who has the resources to pay the bill, provided that the Company notifies the customer of the non-residential customer's right to contest this determination through the Commission's complaint process.
- (c) Deferred Payment Agreement Offer

Every offer of a deferred payment agreement shall inform the non-residential customer of the availability of a deferred payment agreement for eligible non-residential customers, set forth generally the minimum terms to which such non-residential customer is entitled, explain that more generous terms may be possible, and specify the telephone number and the times to call in order to discuss an agreement.

An offer of a deferred payment agreement shall also state that date by which the non-residential customer must contact the Company in order to avoid termination, and explain that the Company has the right to a larger downpayment if the deferred payment agreement is not entered into until after a field visit to physically terminate service has been made.
- (d) Deferred Payment Agreement Terms

A deferred payment agreement shall obligate the non-residential customer to make timely payment of all current charges and may require the customer:

 - 1) to make a downpayment of up to 30 percent of the arrears on which an outstanding termination notice is based, or the present cost of twice the non-residential customer's average monthly usage, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into; or

Issued by P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203
(Name of Officer, Title, Address)