Received: 04/26/1999 Status: CANCELLED Effective Date: 06/01/1999

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COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 1

INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION: 0

STAMPS: ISSUED IN COMPLIANCE WITH ORDER IN C. 98-M-1343 DATED 04/15/99.

RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99

GENERAL INFORMATION (Cont\*d)

## II. 2.a. CONTINUED

such later time as is agreed to by the parties. In the event that an application, previously denied for failure to make full payment of a proper fee or charge, is subsequently accepted, the Company will provide service within the three days after payment is made or ten days after receipt of the original application, whichever is later. Provided, that the Company may not provide or deny service within the stated period when prevented by work stoppages, matters of public safety, or physical impediments.

The Company may utilize the information provided in the application for the purpose of determining the non-residential applicant's Service Classification. The application conspicuously notes that it may be used for this purpose. The Company may also request certain documents to substantiate the information provided in the application, and such other information which is not inconsistent with the Commission's regulations.

(3) New service requests submitted by Marketers shall conform to the requirements under the Uniform Business Practices.

## b. Former Indebtedness Paid

The Company will not be obligated to provide service to an applicant who owes the Company money for residential service provided to a prior account in his or her name unless:

- (1) the applicant makes full payment for residential service provided to any such prior account in his or her name; or
- (2) the applicant agrees to make payments under a deferred payment plan of any amounts due for service to a prior account in his or her name; or
- (3) the applicant has pending a billing dispute with respect to any amounts due for service to a prior account in his or her name and has paid any amounts required to be paid; or

Issued by <u>P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203</u> (Name of Officer, Title, Address)