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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0

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GENERAL INFORMATION

30. DISCONTINUANCE OF SERVICE: (CONT'D)

- E. Involuntary Discontinuance of a Marketer's/Pool Operator/Aggregation Pool Operator/Direct Customer's Service Rights (Cont'd)
 - (d) where a court of competent jurisdiction issues an order authorizing discontinuance of the Marketer/Pool Operator/Aggregation Pool Operator/Direct Customer;
 - (e) where the New York State Public Service Commission has determined that the Marketer is not eligible sell natural gas to retail customers in the state as illustrated in the Gas Transportation Operating Procedures Manual; or
 - (f) where the Marketer/Pool Operator/Aggregation Pool Operator/Direct Customer fails to pay a bill for imbalances or other charges due, does not pay the bill within ten (10) calendar days after being notified of the non-receipt of payment, and the available security is or will be insufficient to cover the amount of default.
 - (2) The Company may initiate the process to discontinue a Marketer by providing notice that the Marketer's ability to switch additional Customers is suspended immediately. If the cause of the issuance is not corrected within ten (10) calendar days after receipt, or such lesser time as determined by the PSC or its designee, then the Marketer's existing customers will be notified of the impending discontinuance. The discontinuance will take place no more than fifteen (15) calendar days after the ten (10) calendar day cure period, except in the case of non-payment of invoices as set forth in Section 24 of this Schedule. The discontinuance process for a Direct Customer will be similar.
 - (3) The Company may suspend a Marketer/Pool Operator/Aggregation Pool Operator/Direct Customer immediately if an imminent risk exists that compromises the safety or operational reliability of the Company's system. Notice shall be sent to customers as more fully set forth in the Gas Transportation Operating Procedures Manual.
 - (4) If a more expeditious discontinuance process is determined to be necessary for a specific situation, the Company may request such expedited treatment upon a showing of need to the PSC or it designee. The PSC or its designee may also, for good cause, initiate an expedited discontinuance process.