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COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 0
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:
STAMPS:

Cancelled by 1 Rev. Leaf No. 138.24 Effective 10/01/1999

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GENERAL INFORMATION (Cont.)

2. There may be no charges for involuntary switches. Involuntary switches are those initiated by an ESCO/Marketer rather than the customer, when for example the ESCO/Marketer goes out of business, assigns its customers to another supplier, or decides to no longer serve a customer.
3. There will be no charge for the first voluntary switch (per commodity) from an ESCO/Marketer to another ESCO/Marketer during the first twelve months following a customer's initial participation with retail access. A voluntary switch is one initiated by the customer.
4. A switching fee, of up to \$10, as can be set forth herein, may be charged for all other voluntary switches.

F. Special Meter Reading Fees

Up to \$20 may be charged to the party (ESCO/Marketer/Direct Customer or retail access customer) requesting a special meter reading, as set forth herein. A special meter reading is a meter reading performed on a date other than the customer's regularly scheduled meter reading date.

G. Verification of Accounts

1. The Company shall provide notice of receipt of a switching request to the current ESCO/Marketer, if any, as discussed further in the section on Slamming Rules.

Issued by Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY