

..DID: 8267

..TXT: PSC NO: 12 GAS

LEAF: 138.48

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 0

INITIAL EFFECTIVE DATE: 06/01/99

SUPERSEDING REVISION:

STAMPS:

RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99

**GENERAL INFORMATION (Cont.)**

2. advising that the standard dispute resolution process described above be followed.
- G. If a dispute involves the accuracy of invoiced charges, the invoiced charges must be paid, subject to refund with the applied interest (1.5% per month). This interest is only payable when associated with a finding of deficiency on the part of the party holding the funds determined to be due the other party.
- H. If any reasonable resolution between an ESCO/Marketer/Direct Customer, including the Company's affiliate, and the Company results in generic competitive benefits, those benefits should also be available to other ESCOs/Marketers/Direct Customers, including the Company's affiliate, where applicable.
- I. All correspondence or documents to be delivered from one party to another under this process must be sent in a manner that provides verification that it is received within the time periods specified by this dispute resolution process.

Issued by Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY