

..DID: 8241

..TXT: PSC NO: 12 GAS

LEAF: 51

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 2

INITIAL EFFECTIVE DATE: 06/01/99

SUPERSEDING REVISION: 1

STAMPS:

RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99

GENERAL INFORMATION - Continued

5. circumstances beyond the control of the Company prevented the meter reader from making premises visit; or
6. an actual reading was lost or destroyed; or
7. an unmetered condition was in existence during the period.

All estimated bills will be calculated on the basis of available relevant factors such as Company experience, the nonresidential customer's gas consumption history, and the nonresidential customer's service classification.

25. Discontinuance of Service

The Company shall have the right to discontinue its service in case the consumer fails to comply with or perform any of these terms or conditions, or if the consumer's installation or any part thereof is deemed by the Company to interfere with or impair the continuity or quality of the Company's service to other consumers.

Customers and ESCOs/Marketers/Direct Customers choosing to take part in the Company's transportation program refer to the Uniform Business Practices for Retail Access Section XI - Discontinuance of Service.

26. Discontinuance or Withholding of Service and Complaint Procedures

The Company may discontinue the supply of gas for nonpayment of bills rendered for service or for failure to post a required deposit when the Company has complied with:

A. Residential Customers:

The procedures and form of notice required by Parts 11 and 12, Home Energy Fair Practices Act - Rules, of Subchapter B, Chapter I, Title 16 of the New York Code of rules and Regulations, provided that there will be no discontinuance of service until at least fifteen days after the mailing of the final notice of termination;

Issued by: Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY