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COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 0

INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:

STAMPS:

RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99 **GENERAL INFORMATION (Cont.)**

- B. Information to be submitted by ESCO/Marketer/Direct Customer
 - 1. ESCOs/Marketers/Direct Customers shall provide the name, service address, mailing address, and telephone number (and universal account number when established) of new customers that will need delivery service from the Company.
 - 2. ESCO's/Marketers acting as the customer's agent in establishing utility delivery service shall provide the information about the customer that the utility needs to establish service, as specified in the Company's tariff.
 - 3. ESCOs/Marketers/Direct Customers shall also provide information about the customers special needs, if any, including life support equipment.

C. Commencement of Service

For new delivery customers, services will commence after all connections are complete in accordance with provisions of the Company's non-retail access tariff. A special meter reading as applicable will then be performed at no charge.

Except for the "Single Retailer" model, new delivery customers must be accepted by the Company before service may commence; any conditions set forth in the tariffs for the initiation of service to such new delivery customers apply.

Issued by Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY