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INITIAL EFFECTIVE DATE: 08/02/99 SUPERSEDING REVISION:

STAMPS:

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3. APPLICATION FOR SERVICE

Form of Application

A. Residential

A residential service application may be oral or written. An oral application for service shall be deemed completed when the applicant provides his or her name, address, telephone number and address of any prior account or any prior account number. The Company may require an applicant to complete a written application if:

- there are arrears at the premises to be served and service was terminated for non-payment or is subject to a final notice of termination; or
- 2. there is evidence of meter tampering or theft of service; or
- the meter has advanced and there is no customer of record; or
- 4. the application is made by a third party on behalf of the person(s) who would receive service.

Whenever a written application for residential service is required, the Company shall so notify the applicant as soon as practicable after the request for service is made, and in no event more than two business days after such request, and shall state the basis for requiring a written application. A written application may require the submission of information required in an oral application and reasonable proof of the applicant's identity and responsibility for service at the premises to be served. A written application containing the required information shall be deemed completed when received by the Company.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York