

..DID: 9011
..TXT: PSC NO: 12 GAS LEAF: 145
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 08/02/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 06/23/99 STATUS: Effective EFFECTIVE: 08/02/99

41. RETAIL ACCESS PROGRAM (Cont'd)

P. **TERMINATION OF SERVICE** (Cont'd)

document(s) executed by officers of all the involved Retail Suppliers and a copy of the notice being sent to customers. The notice to retail customers will inform them:

- (a) of the date(s) of the assignments;
 - (b) that service will be provided by the assigned Retail Supplier;
 - (c) of any changes in the contract or disclosure statement terms (to the extent permitted by the existing contracts or disclosure statements), including ministerial changes such as telephone numbers, mailing addresses, etc.
- 2. Central Hudson must, within five (5) calendar days of the notice from the Retail Supplier, also send a notice to the Retail Supplier's assigned customers advising them that transfer requests have been received and will be executed.
 - 3. Sample copies of the form of the notice to customers will be submitted to the Department of Public Service for review at least five (5) calendar days before the letters are sent to customers.
 - 4. If Central Hudson learns that a Retail Supplier has assigned customers and transferred service to other Retail Suppliers without giving the required notices (in contracts and/or disclosure statement and in the letters to be sent at least fifteen (15) days prior to the transfer of service) to Retail Customers and to Central Hudson in accordance with the above requirements, Central Hudson will immediately inform the Department of Public Service and then, if directed, notify all of the Retail Supplier's customers in accordance with the procedures noted above.
 - 5. If a Retail Supplier does not give the required notices to its Retail Customers, Central Hudson and the Commission in accordance with the above requirements prior to transferring customers, the Retail Supplier may be determined ineligible by the New York State Public Service Commission to sell natural gas to retail customers in New York State and/or may be assessed a monetary penalty by the New York State Public Service Commission.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York