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## 21. RECONNECTION OF SERVICE

Where a customer's service is discontinued for nonpayment of bills, the Company reserves the right to refuse to furnish service to:

- A. Residential customers at the same or any other location until:
  - The Company receives the full amount of arrears and/or security deposit and/or tariff charges that were billed for which service was terminated; or
  - 2. the Company and the customer reach agreement on a deferred payment plan and the payment of a down payment, if required, under that plan; or
  - 3. upon the direction of the Commission or its designee; or
  - 4. upon the receipt by the Company of a commitment of a direct payment or written guarantee of payment from the social services official of the social services district in which the customer resides; or
  - 5. where the Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected.

    Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.
- B. Nonresidential customers at the same or any other location until receipt by the Company of all tariff charges, the lawful reconnection charge and any other charges, fees or penalties due, legal fees, court costs, and disbursements, if applicable, and either:
  - the full amount of arrears and/or a security deposit for which service was terminated, and any other tariff charges billed after the issuance of the termination notice which are in arrears at the time reconnection is requested; or
  - 2. the signing of a deferred payment agreement in accordance with Section 20 of this tariff for the amounts set forth in subparagraph 1 of this paragraph, and the receipt of a downpayment, if required under the agreement.

Issued by: <a href="Arthur R. Upright, Senior Vice President">Arthur R. Upright</a>, <a href="Senior Vice President">Senior Vice President</a>, <a href="Poughkeepsie">Poughkeepsie</a>, <a href="New York">New York</a>