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..TXT: PSC NO: 12 GAS LEAF: 143
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 08/02/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 06/23/99 STATUS: Effective EFFECTIVE: 08/02/99

41. RETAIL ACCESS PROGRAM (Cont'd)

P. **TERMINATION OF SERVICE** (Cont'd)

4. The notices to be sent to customers by Central Hudson will advise them:
 - (a) that the termination will (or did) occur at the first meter reader date, or first of the month, or another date where Central Hudson may estimate the readings at the termination date or provide for a special meter read at the customer's expense;
 - (b) of their option to select another Retail Supplier to be their natural gas service provider or to return to Central Hudson bundled full-service;
 - (c) of the names and telephone numbers of eligible Retail Suppliers that have indicated a willingness to serve retail customers in Central Hudson's service territory;
 - (d) that if they do select other Retail Suppliers, those entities will file switch requests with Central Hudson on their behalf, and there will be no fee charged by Central Hudson for the switches; and
 - (e) that after the termination and unless/until new Retail Suppliers are selected and the switches are completed, service will be provided by Central Hudson under its applicable tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the termination date.
5. Sample copies of the form of the notices to customers will be submitted to the Department of Public Service for review at least five (5) calendar days before the letters are sent to customers.
6. If a speedier termination process is needed in a specific situation, Central Hudson may request expedited treatment from the Public Service Commission or its designee, who has the authority to grant such a request. The Commission or its designee may also, for good cause, initiate a speedier termination process without a request by a utility. The Retail Supplier/Direct Customer will have standing in any such process.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York