

..DID: 10454
..TXT: PSC NO: 90 GAS LEAF: 14
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 01/01/00 SUPERSEDING REVISION: 0
STAMPS:
RECEIVED: 11/12/99 STATUS: Effective EFFECTIVE: 01/01/00

GENERAL INFORMATION

3. APPLICATION AND CONTRACT: (CONT'D)

C. Obligation to Serve - **Residential:** (Cont'd)

- (c) incomplete construction of necessary facilities by the applicant or inspection thereof by the appropriate authorities; or
- (d) incomplete construction of necessary facilities by the Company; or
- (5) where an applicant for seasonal or short-term service fails to post a lawfully required deposit.

The Company will make reasonable efforts to eliminate conditions preventing extension or service and will pursue completion of any facilities it must construct with due diligence.

The Company will extend service to an applicant for residential service whose application for service has previously been denied within two (2) business days (or such later time as may be specified by the applicant) after the elimination of all the conditions which resulted in the denial of service or by direction of the PSC or its authorized designee, who may require such extension of service to be made within twenty-four (24) hours.

D. Obligation to Serve - **Non-Residential:**

The Company will either provide or deny service to any applicant as soon as reasonably possible, but no later than ten (10) calendar days after receipt of a completed application for service or such later time as may be specified by the applicant, except:

- (1) where prevented by labor strikes, or other work stoppages;
- (2) where precluded by consideration of public safety;
- (3) where precluded by physical impediments including:
 - (a) adverse weather conditions;
 - (b) inability to gain access to premises in the possession of the applicant or others;

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)