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COMPANY: KEYSPAN GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 1

INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 0

STAMPS: Issued in compliance with Commission Order in Case 98-M-1343 dated 9/2

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GENERAL INFORMATION (Cont.)

- 2. There may be no charges for involuntary switches. Involuntary switches are those initiated by an ESCO/Marketer rather than the customer, when for example the ESCO/Marketer goes out of business, assigns its customers to another supplier, or decides to no longer serve a customer.
- 3. There will be no charge for the first voluntary switch (per commodity) from an ESCO/Marketer to another ESCO/Marketer during the first twelve months following a customer's initial participation with retail access. A voluntary switch is one initiated by the customer.
- 4. A switching fee of \$10, as can be set forth herein, will be charged for all other voluntary switches.

F. Special Meter Reading Fees

\$20 will be charged to the party (ESCO/Marketer/Direct Customer or retail access customer) requesting a special meter reading, as set forth herein. A special meter reading is a meter reading performed on a date other than the customer's regularly scheduled meter reading date.

G. Verification of Accounts

1. The Company shall provide notice of receipt of a switching request to the current ESCO/Marketer, if any, as discussed further in the section on Slamming Rules.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY