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41. RETAIL ACCESS PROGRAM (Cont'd)

B. CUSTOMER ENROLLMENT (Cont'd)

- (e) A customer whose annual consumption is greater than 35,000 Ccf may act as his own Retail Supplier (Direct Customer) to obtain natural gas supplies from third party suppliers and to have those supplies delivered to the appropriate interconnection points on Central Hudson's system subject to the applicable terms and conditions of Central Hudson's Retail Access Program.

C. SWITCHING REQUIREMENTS

- (a) Central Hudson requires the following of Retail Suppliers or Customers who wish to initiate Retail Access Service:
1. Retail Suppliers/Customers must notify Central Hudson at least ten (10) calendar days prior to the desired switch date;
 2. Retail Suppliers/Customers should provide the name, service address, mailing address, and account number (and meter number(s) if more than one meter associated with an account number);
 3. Retail Suppliers/Customers should also provide information about the customers' special needs, if any;
 4. Retail Suppliers/Customers should submit switching requests and pertinent information to Central Hudson's Director of Customer Choice Programs (identified in the Operating Agreement);
 5. Customers may be served by only one Retail Supplier per meter (subject to the provision cited in Section 41.A(c);
 6. Central Hudson will send confirmation of each switch request to the customer and the Retail Supplier within five (5) calendar days. Requests to switch to Retail Access will be retained for six (6) years.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York