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GENERAL INFORMATION

II. RULES AND REGULATIONS: (continued)

1. DEFINITIONS AND ABBREVIATIONS: (continued)

1.5.14 "Tampered Equipment" is any service related equipment that has been subjected to either unauthorized interference so as to reduce the accuracy or eliminate the measurement of the utility's service, or to unauthorized connection occurring after a utility has physically disconnected service.

1.5.15 "Utility Deficiency" means any action or inaction by a utility or one of its authorized agents that does not substantially conform to 16 NYCRR, Part 13, the utility's tariff, or the utility's written business procedures.

1.6 A "main" is a pipeline owned by the Company located on a public or private right-of-way which is available or used to transport gas to more than one service line.

1.7 A "service line" is piping, including associated metering and pressure reducing appurtenances, that transports gas below grade to the first accessible fitting inside the wall of a customer's building when a meter is located within the building; if a meter is located outside the building, the service line will be deemed to terminate at the outlet of the meter if the piping continues into the structure above ground, and at the point the pipe enters the outside of the building foundation wall if the piping returns underground before entering the structure.

1.8 "Cost" or "expense" shall include all labor, material and other charges applicable thereto including cost of removing and replacing pavement and sidewalks, plus a reasonable allowance for engineering, superintendence, purchasing and use of construction equipment.

1.9 "Surcharge" is a charge payable by Customer to Company, in addition to the charge for gas under the applicable service classification, pursuant to the provisions of Rule 10.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York